



ELS SERVEIS

Diàleg A

- Un bitllet d'anada i tornada a Brussel·les, si us plau.
 - El vol normal o de primera classe?
 - El normal ja em va bé.
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Diàleg B

- Què hi posa allà?
 - Lloguer de vehicles.
 - Ah, no! I què he de fer per demanar informació?
 - Agafi número i ja la cridaran.
-

Diàleg C

- Puc treure diners?
- Sap el número de compte?
- Sí. Aquí té la llibreta. És d'un altre banc.
- Li hauré de cobrar unes despeses per la gestió.



SERVICES

Dialogue A

- A return ticket to Brussels, please.
 - Would you like it second or first class?
 - Second class is fine.
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Dialogue B

- What does it say there?
 - Bike rental.
 - Oh, no! And what shall I do to get some information?
 - Take your turn and they'll call you.
-

Dialogue C

- Can I take out some money?
- Do you know your bank account number?
- Yes. Here is my savings book. This is from a different bank.
- I will have to charge you a commission.

Diàleg D

- Poden venir? És urgent!
 - Què ha passat?
 - El meu fill petit de dos anys s'ha tancat al lavabo i no en pot sortir.
-

Diàleg E

- Hola, he arribat amb el vol de les 15 hores i he perdut la maleta.
 - Ja ha mirat a la cinta?
 - Sí, m'hi he esperat fins al final.
 - Com és la maleta?
 - És vermella, rectangular, de cuir, gran. No ho sé. Era gairebé nova. Hi ha un adhesiu blau en un costat.
 - Què hi portava a dins?
 - Roba, sabates, llibres, el mòbil!
 - On havia embarcat?
 - A Londres.
 - No pateixi. Ompli aquest formulari i ja l'avisarem.
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Diàleg F

- Bon dia, tinc dos fills i voldria saber els requisits per inscriure'ls en una escola pública.
- On viu, vostè?
- Al Poblenou. M'hi acabo d'instal·lar.
- Ja s'ha empadronat?
- Sí, ja fa dies.
- Doncs pot anar a l'escola que vulgui de la seva àrea amb el full d'empadronament. Com més aviat hi vagi, millor.

Dialogue D

- Can you come? It's urgent!
 - What's happened?
 - My little two-year old son has locked himself in the bathroom and can't get out.
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Dialogue E

- Hello, I have arrived on the 15-hour flight and have lost my luggage.
 - Have you already checked the carroussel?
 - Yes, I have waited until the end.
 - What is the suitcase like?
 - It's red, rectangular, made of leather, large. I don't know. It's almost new. There's a blue sticker on the side.
 - What did you have inside?
 - Clothes, shoes, books, my mobile!
 - Where have you boarded?
 - In London.
 - Don't worry. Fill out this form and we'll notify you.
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Dialogue F

- Good morning, I've got two sons and I would like to know the requirements to sign them up for public school.
- Where do you live?
- In Poblenu. I have just moved in.
- Have you already registered?
- Yes, some days ago.
- Then you can go to a school of your choice in your area with your register report. It's better to go as soon as possible.

Diàleg G

- Em pot venir a connectar el gas?
 - Ja l'ha donat d'alta a la companyia?
 - Em pensava que això ho feien vostès.
 - Abans sí, però ara la normativa és molt estricta.
 - I què he de fer?
 - Telefonar-hi per donar-se d'alta.
 - Té el telèfon?
 - Sí, és el 93 204 55 78.
 - Quin és l'horari d'atenció al públic?
 - De 8 a 8. De nit, hi ha un contestador automàtic per a avaries i emergències.
 - I després, he de fer alguna cosa més?
 - Vostè no ha de fer res més. Ells ens avisaran i vindrem a casa seva.
 - I com es paga?
 - Si vol, li podem carregar al seu compte.
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Diàleg H

- Bon dia, sóc el fuster. Vinc a prendre mides.
- Hola, ja era hora.
- Per on comencem?
- Per la cuina, que és on hi ha més feina.
- Quants armaris hi vol?
- Almenys quatre, tots de fusta de pi. Vigili que no hi hagi nusos.
- I el llit com el voldrà?
- De matrimoni, ben gran. Vull que hi hagi dos calaixos a sota. Quan ho tindrà acabat?
- Amb una mica de sort, d'aquí a un mes ja ho tindrà tot col·locat.

Dialogue G

- Could you come to connect the gas?
 - Have you already taken out a contract with the company?
 - I thought you would take care of it.
 - We used to, but now rules are very strict.
 - So what should I do?
 - Call them in order to take out a contract.
 - Do you have the number?
 - Yes, it's 93 204 55 78.
 - What are their working hours?
 - From 8 until 8. At night time, there is only a voicemail for emergencies and failures.
 - And then should I do anything else?
 - That's all you have to do. They will get in touch with us and we'll come for installation.
 - And how should I pay?
 - If you like, we can charge it to your account.
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Dialogue H

- Hello, I am the carpenter. I have come to take some measurements.
- Hello! That was about time.
- Where shall we start?
- At the kitchen, this is where most work is required.
- How many cupboards would you like?
- At least four, all of them made of pinewood. Be careful, they should be knot-free.
- How would you like the bed?
- A double bed, a big one. With two drawers underneath. When will you have it ready?
- If we are lucky, in about a month you will have it all installed.